



P.O. Box 576
Milford, OH 45150
(844) 474-2262

Date form completed: _____

Subject: Form SV1508 Rev 2, Customer Feedback/Request

This form is utilized to provide feedback on the **iMPACT^{iq}** control's performance, issues, or requested changes. Please fill out this form as completely as possible and email to: support@iMPACT-iQ.com.

Feedback Completed by:	Name:			
	Phone #:		Email:	

Customer Company Info:	Name:			
	Address:			

iMPACT^{iq} Model:	<input type="text"/>	iMPACT^{iq} s/n:	<input type="text"/>
Date of Install:	<input type="text"/>		

Machine Down? Yes No Safety Issue? Yes No Control Down? Yes No

Please check all that apply:

Performance issue Rename HMI button Glitch, item doesn't work correctly Upgrade/Change Request

Request associated with: (Check all that apply)

Mech. Hardware Electric Hardware Software What is displayed on the HMI Documents

List any alarms associated with this issue:

For HMI button renaming, please include current button name and new button name:

For document related items, please list the document title, page, and description of change/issue:

Further details of request/issue:

Please attach any photos or drawings that could be helpful in filling your request or correcting the issue/glitch.

For Internal use only:

Date Received	<input type="text"/>	Date/Name of Customer Contacted	<input type="text"/>
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Responsible:	PI <input type="checkbox"/>	PA <input type="checkbox"/>	PAA <input type="checkbox"/>	Request #:	<input type="text"/>	Completed:	<input type="text"/>
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